



KUWAIT

PUBLIC ADVISORY

Mr. Aaron John B. Parcon, International Marketing Specialist – Marketing Promotion of Cebu Pacific, conveyed to the Embassy that Cebu Pacific has been trying to contact all passengers affected by the suspension of its operations in Kuwait. He said there are remaining passengers whom the airlines could not contact or reach as the contact numbers provided by these passengers are outdated or cannot be reached.

In this regard, Cebu Pacific has issued the following information to affected passengers.

Passengers with **CONFIRMED** tickets/travel itineraries on Cebu Pacific (CEB) flights to and from Manila and Kuwait after June 14, 2017 are **STRONGLY ADVISED** to contact Cebu Pacific's general sales agent, *Caesars International Travel Co.*, at the following numbers: (965) 222-60840 and (965) 222-60841 **on or before July 13, 2017.**

Cebu Pacific has suspended the Manila-Kuwait-Manila route, with the last flights on:

Route/Sector	Last Flight
Manila-Kuwait-Manila	
• Manila-Kuwait	June 13, 2017
• Kuwait-Manila	June 14, 2017

Affected passengers have the following options:

1. Transfer to another airline with the same route (subject to availability)
2. Rebook to an earlier Cebu Pacific flight (subject to availability)
3. Refund in full
4. Get a travel fund in full

They may also send a message to the official Cebu Pacific Facebook (<https://www.facebook.com/cebupacificair>) or Twitter (@CebuPacificAir) accounts.

The Filipino community is requested to convey the above information to affected passengers.

Thank you.

RENATO P. O. VILLA
Ambassador