



KUWAIT

ADVISORY

03 March 2015

To The Filipino Community:

Overseas Filipino workers who will send their *balikbayan* boxes and their consignees in the Philippines should book their packages only with reliable and PSB-accredited (Philippine Shippers Bureau) freight forwarders and Philippine agents to ensure that their packages will reach their destinations.

For information, Foreign principals and cargo consolidators overseas must have local counterparts that are accredited by the DTI-PSB if it is a sea cargo forwarder and the Civil Aviation Authority of the Philippines if an air cargo forwarder.

The Embassy warns cargo senders from abroad against very low door-to-door rates that some foreign principals offer. "With low rates, they [foreign principals] do not have enough funds to bear the cost of transporting cargoes, and they fail to remit delivery funds to their Philippine freight forwarders, causing the shipments to be abandoned at the ports and not being delivered to consignees.

The Embassy identified some **freight forwarders** in Kuwait as having no accreditation and as having been the subject of complaints on undelivered packages.

The undersigned is investigating these cargo forwarders operating in Kuwait. Several Overseas Filipino workers have submitted their complaints.

The Embassy urges senders to verify the company name of the Philippine sea freight forwarder counterpart at www.dti.gov.ph, or please approach the undersigned for further inquiries.

Thank you very much.

Sincerely,

A handwritten signature in blue ink, appearing to read 'RAUL H. DADO'.

RAUL H. DADO
Charge d'Affaires, a.i.

